

Hart's Hearth & Homestead

Limited Warranty

Products: OPD-Cap-RedChained, QCC-Plug-RedChained, OPD-Cap-BlueChained, and QCC-Plug-BlueChained

Warranty Coverage: This warranty covers defects in material and workmanship of the:

OPD-Cap-RedChained, QCC-Plug-RedChained, for a period of **Two (2) years** from the date of purchase.

OPD-Cap-BlueChained, and QCC-Plug-BlueChained for a period of **Three (3) years** from the date of purchase.

This warranty does not cover the stainless steel chain tether or hardware, only the plastic cap.

Warranty Stipulations:

1. Misuse and Improper Handling: This warranty does not cover damage resulting from misuse, including but not limited to:

- Use of tools on the Product.
- Over-tightening of the cap or plug.
- Any use of the Product not in accordance with its intended purpose.

2. Registration Requirement: To activate this warranty, the Product must be registered within 30 days of purchase. Warranty registration can be completed by visiting hartshearth.com or by mailing the completed registration card downloadable for the Product.

3. Return Shipping: The customer is responsible for the return shipping of the Warranted Product. Upon inspection and verification of the defect, the seller will ship out a replacement Product at no additional cost to the customer.

Warranty Claims: If a defect arises during the warranty period, please contact our customer service team at warranty@hartshearth.com for assistance. Proof of purchase and product registration will be required for all warranty claims.

Exclusions: This warranty does not cover normal wear and tear, cosmetic damage, or any damage caused by accidents, alterations, or unauthorized repairs.

Limitation of Liability: Our liability under this warranty is limited to the repair or replacement of the defective Product, at our discretion. We are not responsible for any incidental or consequential damages.

WARRANTY REGISTRATION INFORMATION



YOUR INFORMATION

Full Name:

Address:

Mobile Number:

Email:

We vow to NEVER give or sell any of your information to any 3rd party. We will only use your information for warranty purposes and an occasional email about new products or updates about the product(s) you purchased from us.

PURCHASE INFORMATION

Date of Purchase:

Place Purchased:

Order Number:

Product(s) Purchased:

Please attach a photo, screenshot, or copy of your receipt.

Send completed Warranty Registration to:
Hart's Hearth Warranties, 2543 Middle Rd, Trenton, NC 28585
OR Email to: warranty@hartshearth.com

Warranty Claims:

Email your claims to warranty@hartshearth.com with "Warranty Claim" written in the subject line.
